TRANSPARENCY REPORT FOR YEAR 2020 OF AFA OOD AUDIT FIRM

IN ACCORDANCE WITH THE REQUIREMENTS OF ART. 62
OF THE INDEPENDENT FINANCIAL AUDIT ACT
AND ART. 13 OF REGULATION (EU) NO 537/2014



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DESCRIPTION OF THE LEGAL AND ORGANISATIONAL FORM AS WELL AS THE SHARES AND SHAREHOLDERS OF AFA OOD IN ACCORDANCE WITH ART. 62, PARAGRAPH 1 (1) OF THE IFAA

AFA OOD is a limited liability company originally registered by Sofia City Court Decision of 19 June 1992 under Company File No. 17022/1992. In pursuance of the Commercial Register Act requirements, in force as from 1 January 2008, the company has been duly re-registered and is at present entered in the Commercial Register at the Registry Agency with UIC 030278596. The Company has a seat and registered address at: 38, Oborishte St., Oborishte Region, Sofia. As per the registered activities, the principal activity is independent financial audit of entities' financial statements and also provides other financial and accounting services and consultations.

The scope of the services and the acceptance to perform them are in line with the requirements and limitations of the International Code of Ethics for Professional Accountants (including the International Standards on Independence), adopted by the International Federation of Accountants (Code of Ethics), the Independent Financial Audit Act (IFAA) and Regulation (EU) No 537/2014 of the European Parliament and of the Council dated 16 April 2014 on specific requirements regarding statutory audit of public-interest entities (Regulation (EU) No 537/2014).

The firm has three shareholders all of them being Certified Public Accountants and Registered Auditors: Renny Georgieva Iordanova, holding Diploma No. 006, Valia Iordanova – Diploma No. 112 and Nadia Dimitrova Viachka – Diploma No. 206.

The shareholding structure as at 31 December 2020 is as follows:

- Renny Iordanova 45.33%;
- Valia Iordanova 45.33%;
- Nadia Viachka 9.34%.

AFA OOD is governed by the General Meeting of Shareholders and is represented by both General Managers – Renny Georgieva Iordanova and Valia Iordanova – jointly and severally.

The Company has an assigned Procurator – Nadia Dimitrova Viachka – who may represent it only jointly with one of the General Managers.

AFA OOD is a Registered Auditor – audit firm under Art. 7 paragraph 1(2) of the IFAA and has been entered under number 015 in the Registered Auditors Registry under Art. 20 of the IFAA, which as from 2020 was transferred to the Commission for Public Oversight over Registered Auditors (previously kept by the Institute of the Certified Public Accountants in Bulgaria (ICPA)).

AFA OOD is an audit firm, which has the internal potential and satisfies the criteria of the Financial Supervision Commission (FSC) for choice and appointment of a registered auditor for insurance and pension companies as well as those of the Bulgarian National Bank (BNB) – for commercial banks.

Information about the audit network in accordance with Art. 62, paragraph 1 (2) of the IFAA

AFA OOD does not belong to an audit network.

DESCRIPTION OF THE MANAGEMENT STRUCTURE IN ACCORDANCE WITH ART. 62, PARAGRAPH 1(3) OF THE IFAA

The following departments form the structure of AFA OOD as at 31 December 2020:

- Audit Services Department
- Information Technologies and Audit of Information Systems Department
- Administrative Department

Renny Georgieva Iordanova manages the overall activities and the strategy of the firm, and is also the partner in charge of the firm's personnel management and policies.

Valia Iordanova is responsible for the Audit Services Department, for the accounting and audit methodology, applied by AFA OOD as an audit firm and for the Information Technologies and Audit of Information Systems Department; she is also the partner in charge of independence and training.

Nadia Dimitrova Viachka is responsible for the audit of production enterprises, she manages the Administrative Department and is also the partner in charge of the financial reporting of the firm and the quality control on the firm's activities.

The key members of the audit staff of AFA OOD (partners and managers) have acquired profound experience through the years of working with the largest international accounting firms – Deloitte

& Touche, PricewaterhouseCoopers and Ernst & Young. Five of them are Registered Auditors – besides the three shareholders the following are Certified Public Accountants and Registered Auditors: Valentina Todorova Brankova – Diploma No. 0467, Yulia Marinova Ancheva – Diploma No. 0716. At AFA there also work three ACCA Members: Rossen Vladimirov Manev – Identification Number 1083741, Eleonora Milchova Todorova – Identification Number 1093043/2015 and Slavka Georgieva Petrova – Identification Number 0955778/2018.

In 2020, the primary activity of AFA OOD was related to the performance of audit services – statutory and voluntary audit, agreed-upon procedures engagements and audit of financial statements and consolidation packages. A large portion of the activities related to tax services, payroll services, accounting, consulting services are performed by another related party – AFA Consultants OOD, in order to comply with the requirements of Art. 7, Para 3 of IFAA.

Renny Georgieva Iordanova, Valia Iordanova Iordanova and Dobrinka Konstantinova Shishkova are the shareholders of AFA Consultants OOD. The principal activities of AFA Consultants OOD include: accounting services and consultations, payroll processing, staff recruitment services, consulting services including in the implementation of integrated business solutions, tax services.

DESCRIPTION OF THE INTERNAL QUALITY CONTROL SYSTEM AND STATEMENT BY THE PERSONS MANAGING THE AUDIT FIRM ON THE EFFECTIVENESS OF ITS FUNCTIONING IN ACCORDANCE WITH ART. 62, PARAGRAPH 1(4) OF THE IFAA

Description of the internal quality control system

AFA OOD has adopted as the framework of its quality control system International Standard on Quality Control 1 (ISQC 1), ISA 220 Quality Management for an Audit of Financial Statements, and the other applicable opinions on the International Assurance and Auditing Standards Board (IAASB). The quality control system established at AFA is built in accordance with Art. 55 of the Independent Financial Audit Act.

The policies and procedures established to build and maintain an appropriate quality control (QC) system comprise each of the following components:

(a) Leadership quality responsibilities within the firm

Procedures for assigning a person (CPA – Registered Auditor) in charge of the general monitoring and management of the internal system of quality control rules and procedures

In accordance with the firm's policy, the management board of the partners and the senior managers assume the ultimate responsibility for the quality control system of the firm. A rule has been adopted to assign a person entrusted with operational responsibility for the audit quality control system. The management board of the partners has designated Nadia Viachka (CPA) as a person in charge of the quality control within AFA OOD. Her activities are supported by the senior audit managers and three appointed controllers. The person in charge of the operational quality control has the powers and responsibility to: (a) monitor the individual components of the system; (b) review on an annual basis the list of individuals for independent quality review at engagement level (mainly PIE), currently contact these people at engagement level and check upon her discretion the documents issued thereby; (c) organise and follow the subsequent annual quality control inspections; (d) suggest changes in the applied audit methodology.

The general quality control oversight is performed by Valia Iordanova.

(b) Applicable ethical requirements

There are established policies and procedures with the objective to obtain reasonable assurance that the firm and its personnel comply with the applicable ethical requirements: integrity, objectivity, professional competence and due care, confidentiality, professional behaviour. Initial and updating staff training is carried out with regard to the subject and observance of major ethical rules. This is done by organising specific training courses, seminars and meetings. Special attention is paid to the independence principle, which is subject to developed specific policy and procedures, which aim to:

- Communicate the requirements on independence with staff, and when appropriate with other persons subject to these requirements;
- To identify circumstances and relations that create a threat to independence, to assess them and take actions to eliminate the threats or reduce them to an acceptable level by means of appropriate safeguards.

This policy and procedures are reviewed annually and are updated in case of amendments to regulatory provisions that have become effective. The policy as well as the International Code of Ethics for Professional Accountants (Including the International Standards on Independence) of

the International Federation of Accountants (Code of Ethics) are accessible by the whole staff of the company.

In addition, the company relies upon the personal example and style in the behaviour of partners, all CPAs and team leaders.

(c) Application of a special purpose procedure for client acceptance and continuance as well as for undertaking other specific engagements and tasks

For years the company has developed and implemented specific policies, rules and procedures on accepting and continuing relations with clients. Preliminary study and collection of information and references are performed upon acceptance and/or continuance of the collaboration with clients for the purpose of obtaining reasonable assurance that relationships and engagements will be accepted or continued only if:

- The company has the competence and expertise to fulfil the engagement as well as the capabilities, time and resources to do so;
- The company can comply with the relevant ethical requirements and the requirements for independence and objectiveness as set out in Art. 54 and Art. 67 of the IFAA and the Code of Ethics;
- The client's integrity is assessed.

The collected information is summarised in special forms, which are subject to analysis and assessment at three levels: by the specialist in charge of the engagement, by the partner/CPA – Registered Auditor directly in charge of the engagement and by the Managing Partner jointly with a specifically designated registered auditor/director/senior manager, who reviews the Engagement Acceptance/Continuation Form and the Independence Memorandum and approved/or not the acceptance and/or continuation of work with the respective client/ engagement (for PIE, the documents are also reviewed by the person appointed to perform quality control). These forms represent an important and determinative part of the final decision on undertaking (continuing) work with a client, as well as for the respective engagement.

The procedure for acceptance and continuance of the relations with clients is mandatory before each engagement as well as every year – for repeated engagements.

In case of identified circumstances that presume an engagement to be declined, the management board of the partners and the senior managers analyse and consider the way in which the decline is effected by also consulting with company's lawyers. Such circumstances include but are not limited to: cases of fraud, IFAA, ISA and Code of Ethics requirements, going concern issues, heavy and multiple reserves in previous audit reports, reputation problems or possible abuses.

(d) Human resources. Internal policy and rules for staff recruitment and professional development The established internal policies, rules and procedures of the company have been developed so as to provide it with a reasonable assurance that it has sufficient personnel with skills, competence and compliance with ethical principles, required for:

- The performance of the engagements in line with the requirements of the professional standards and the regulatory and legal provisions;
- The partners/CPAs Registered Auditors in charge of the engagement to issue reports that are relevant in the specific circumstances.

The human resources policy is part of the Internal Rules of the firm and is accessible to all employees. It includes: policies and procedures for staff recruitment; appointing an engagement team; policies for performance assessment of each staff member; policies and procedures for continuing professional development (development of skills and competence; rules for professional development and promotion in the firm's hierarchy); policies on remuneration.

Special attention is being paid to professional education and continuing professional development. The firm has adopted a good order of mentoring by more experienced staff, transfer of knowledge and know-how and current monitoring and control in the course of each engagement.

The policy also includes a developed scheme for work assessment and general performance of each staff member through procedures of periodic and annual attestation. The assessment system aims to structure and describe the main knowledge, skills, qualities, experience and behaviour necessary to the firm's employees so that they can perform their functions in accordance with the approved quality standards and with the requirements for the respective position.

The policy for assigning engagement teams includes:

- The responsibility for each engagement is assigned to a particular partner in charge of the engagement (engagement partner) and/or CPA Registered Auditor;
- A team leader is also designated for each engagement;
- The engagement partner and/or the CPA Registered Auditor are made known to the management of the client and to those charged with governance;

- The key factors in the choice of an engagement partner and/or CPA Registered Auditor and a team leader are their competence and ability for conducting the respective engagement;
- The responsibilities of the engagement partner and/or the CPA Registered Auditor and the team leader are clearly defined and are made known to them in an appropriate way.

(e) Engagement performance. Quality control procedures for work performance at engagement level

The company has a developed system of internal procedures for control on the work and performance of a particular engagement. It aims at providing reasonable assurance that the respective engagement is performed in accordance with the requirements of the professional standards and regulatory requirements and with a view to the ultimate objective – the company, through its partners and CPA – Registered Auditors, to issue a report, which is adequate to the specific circumstances of the engagement, the work performed and the collected evidence. These policies include mainly:

- Encouraging consistency from the perspective of engagement performance quality internal instructions are in place related to performance of the engagements (audit methodology, audit process, standardised audit documentation, checklists, specimens and guidance materials, audit programmes and tests, etc.);
- Exercising current control over the performance of engagements at all stages and all staff levels during performance of the engagement by the team head and the auditor in charge;
- Reforming reviews the work of audit team members with smaller experience is reviewed by ones with bigger experience. The risk areas are subject to current monitoring, communication and follow-up by the auditor in charge, Prior to completion, a final review is carried out by the auditor in charge. Quality control review by a specially appointed registered auditor is carried out for all audits of PIE;
- Requirements regarding the engagements' documentation;
- Consultations and differences in opinion.

The quality performance procedures cover all stages of an audit engagement or respectively, of other related engagements: appropriate staff planning adequate to the risk assessment of a specific engagement; procedures for monitoring and control on the compliance with the standards

applicable to the engagement; procedures for oversight, mentoring and training of the team; methods for review of the work performed and the judgments and conclusions made; high quality of the documentation and collected evidence and respectively, of the issued report; archiving and storage of the audit file.

The current control (oversight) includes procedures for: engagement preparation and planning; current monitoring of the progress of engagement execution through a continuous contact and reporting between the engagement team leader and the CPAs – Registered Auditors and partners in charge as well as internally within the team; assessment of work allocation and performance according to the competence of each team member including with regard to the understanding of work instructions and whether the planned time is sufficient for high quality of performance; covering and current discussion and assessment of all issues of significance for the engagement as well as timely identification of issues arising in the course of the engagement that need discussions with more experienced team members or within the company, including with external experts and consultants.

The major principle, set in the review of the work performed, is that the work of the less experienced team members shall always be observed and reviewed by more experienced ones and respectively, by the CPA – Registered Auditor and partner in charge – currently, in the course of the engagement and respectively, upon its completion and summarising for report issuance.

The company has adopted a mandatory rule for consulting on complicated and disputable issues (audit and accounting) – both with experts within the firm, from AFA Consultants departments and with colleagues of other audit firms or other specialised and consulting firms.

Special attention is being paid to the cases of differences in opinion – then the disputable issue is subject to discussions among the leading partners, manages and CPAs – Registered Auditors.

The engagement quality control review is in itself a mandatory condition for the completion and report issuance on each engagement. In addition, a CPA – Registered Auditor is appointed as a must for public-interest entities to perform a quality control review of the engagement – currently in the course of its acceptance, planning and execution, including prior to the issuance of the auditor's report and the report to the audit committee. The review covers: the procedures and assessments related to engagement acceptance and the preliminary survey of the client; the adequacy and completeness of the procedures for planning, risk assessment and the audit team assignment; the identified risk areas and their coverage by audit procedures; the maintaining of firm's independence and the independence of the engagement team, the defined materiality levels and the identified problem areas of the audit and their resolution; the unadjusted errors and other important audit issues related to the engagement; all significant conclusions and findings from the

performed audit procedures that support the auditor's report, the adequacy of the draft auditor's report juxtaposed to the basic conclusions and findings and the execution of all common audit procedures, including the communication with the management and those charged with governance, the financial statements on which an opinion is expressed.

(f) Current procedures for monitoring the observance of the internal quality control procedures and rules

The procedures for monitoring of the quality control system implementation are related to providing a reasonable assurance that the system is adequate, operates efficiently and is practice-relevant. They include:

- procedures for assessment of the rules themselves review, update and adequacy, appropriateness and effectiveness;
- procedures for periodic (annual) review of specific engagement that involve all partners, key managers and CPAs Registered Auditors. The partner responsible for quality control together with three controllers (appointed by an order) perform an annual internal review, in the period October-December, on a sample basis of selected engagements based on a special programme for checking the quality of the engagement. The results of this review are discussed in an appropriate way to ensure work improvements and reduction of the risks of errors. Such a review was performed with regard to the audit engagements for 2019. Engagements were checked on a sample basis and the main findings were communicated to the responsible partners and/or CPAs in charge of the engagements and discussed at senior managers, CPAs Registered Auditors and partners level.

Statement of the shareholders, including the managing partners of AFA OOD, regarding the efficiency of the internal quality control system

This transparency report describes the main components and procedures, included in the internal policies of AFA OOD, referring to the quality control system. They are described in further details and with suitable explanations in the internal rules and documents. The objective thereof is to ensure the adequate operation of the quality control system so as to provide a reasonable assurance that AFA OOD and its staff observe the requirements of the professional standards and the applicable legal and regulatory requirements and the reports, issued by the company, are appropriate for the respective engagements. The quality control system is established in line with the requirements of International Standard on Quality Control (ISQC) 1 and ISAs as well as the

other relevant standards and documents of IFC and ICPA and considering the size, structure and organisation of the audit company itself.

The shareholders of AFA, including the managing partners, are of the opinion that, as per their reasonable judgement, the quality control system established in the company operated efficiently in 2020.

DATE OF THE COMMISSION DECISION ADOPTING THE RESULTS FROM THE LATEST QUALITY ASSURANCE INSPECTION UNDER ART. 85, AS WELL AS THE ASSESSMENT GIVEN BY THE COMMISSION OF THE QUALITY OF PROFESSIONAL ACTIVITY OF THE REGISTERED AUDITOR IN ACCORDANCE WITH ART. 63, PARAGRAPH 1 (5) IFAA

The latest review by a team of inspectors from the Commission for Public Oversight of Statutory Auditors (CPOSA) was carried out in the October 2020 – March 2021 period. A report dated 17 February 2021 was issued, thereby proposing that the audit practice be given grade "A" – the professional activities of the audit firm comply with the material aspects of the requirements of the standards on auditing and with the statutory requirements and there is no need of immediate improvements to the audit practice. According to publicly disclosed results of the scheduled inspections performed by CPOSA dated 16 March 2021, the Commission granted grade "A" for the professional activities of the audit firm AFA OOD for the period covered by the inspection – 1 July 2018 to 31 December 2019.

The previous inspection made by CPOSA was in the months April-May 2017 and covered the period from 1 June 2015 to 1 July 2016. The grade given was "A".

LIST OF PUBLIC-INTEREST ENTITIES FOR WHICH IN THE PRECEDING YEAR THE REGISTERED AUDITOR PERFORMED STATUTORY AUDIT ENGAGEMENTS ACCORDANCE WITH ART. 62, PARAGRAPH 1 (6) OF THE IFAA

AFA OOD was chosen to perform audit of the financial year 2020 (year ended 31 December 2020) of the following public-interest entities as per the definition in § 1, p. 22 of the Supplementary Provisions to the Accountancy Act, effective as of 1 January 2016.

- 1. Aroma AD
- 2. Neochim AD
- 3. D Commerce Bank AD a joint audit
- 4. Bulgarian Real Estate Fund REIT
- 5. Generali Insurance AD a joint audit
- 6. GP Reinsurance EAD a joint audit
- 7. Bulgarian-American Credit Bank AD a joint audit
- 8. Raiffeisanbank (Bulgaria) EAD a joint audit
- 9. Speedy AD
- 10. NN Pension Insurance Company EAD a joint audit
- 11. NN Voluntary Pension Fund a joint audit
- 12. NN Professional Pension Fund a joint audit
- 13. NN Universal Pension Fund a joint audit
- 14. DSK Bank EAD a joint audit
- 15. Pension Insurance Company DSK-Rodina AD
- 16. Universal Pension Fund DSK-Rodina a joint audit
- 17. Occupational Pension Fund DSK-Rodina a joint audit
- 18. Voluntary Pension Fund DSK-Rodina a joint audit
- 19. Voluntary Pension Fund under Occupational Schemes DSK-Rodina a joint audit
- 20. TBI Bank EAD a joint audit
- 21. CEZ Distribution Bulgaria AD
- 22. CEZ Electro Bulgaria AD
- 23. CEZ Trade Bulgaria EAD
- 24. Tokuda Bank AD a joint audit
- 25. Bulgarian Stock Exchange AD
- 26. ERG Capital -3 ADSID
- 27. Industrial Holding Bulgaria AD

List of public-interest entities for which AFA OOD performed statutory financial audit engagements in 2020

In 2020, AFA OOD issued auditor's reports to the following public-interest entities on financial statements for the year ended 31 December 2019:

- 1. Aroma AD separate financial statements
- 2. Aroma Real Estate AD separate financial statements (on 21 January 2020 it was deleted from the register of public entities)
- 3. Velina AD separate and consolidated financial statements (on 26 May 2020 it was deleted from the register of public entities)
- 4. Bulgarian Real Estate Fund REIT separate financial statements
- 5. Neochim AD separate and consolidated financial statements
- 6. TBI Bank EAD separate and consolidated financial statements (joint audit)
- 7. Speedy AD separate and consolidated financial statements
- 8. D Commerce Bank AD separate and consolidated financial statements (joint audit)
- 9. Generali Insurance AD separate financial statements (joint audit)
- 10. GP Reinsurance EAD separate financial statements (joint audit)
- 11. Bulgarian American Credit Bank AD separate and consolidated financial statements (joint audit)
- 12. NN Pension Insurance Company EAD separate financial statements (joint audit)
- 13. NN Voluntary Pension Fund separate financial statements (joint audit)
- 14. NN Occupational Pension Fund separate financial statements (joint audit)
- 15. NN Universal Pension Fund separate financial statements (joint audit)
- 16. DSK Bank EAD separate and consolidated financial statements (joint audit)
- 17. PSC DSK Rodina AD separate financial statements (joint audit)
- 18. Universal Pension Fund DSK Rodina separate financial statements (joint audit)
- 19. Occupational Pension Fund DSK Rodina separate financial statements(joint audit)
- 20. Voluntary Pension Fund DSK Rodina separate financial statements(joint audit)

- 21. Voluntary pension fund with Occupational pension schemes DSK Rodina separate financial statements (joint audit)
- 22. Reiffeisen Bulgaria EAD separate and consolidated financial statements (joint audit)
- 23. CEZ Razpredelenie Bulgaria AD separate and consolidated financial statements
- 24. CEZ Electro Bulgaria AD separate financial statements
- 25. CEZ Trade Bulgaria EAD separate financial statements
- 26. Tokuda Bank AD separate financial statements (joint audit)
- 27. Bulgarian Stock Exchange AD separate and consolidated financial statements
- 28. Expressbank AD separate financial statements (joint audit)
- 29. ERG Capital 3 ASCID separate financial statements
- 30. Industrial Holding Bulgaria AD separate and consolidated financial statements

DESCRIPTION OF THE INDEPENDENCE-RELATED PRACTICES IN ACCORDANCE WITH ART. 62, PARAGRAPH 1 (7) OF THE IFAA

Independence is fundamental to the audit profession and is pervasive in all professional relations between the audit practice of AFA OOD (including its partners, audit and consulting staff, technical assistants and subcontractors when such are needed) and its audit, assurance and other related services clients. This requires that a firm practice be free from any interest that might be regarded as being incompatible with objectivity, integrity and impartiality principles.

The independence policy of AFA OOD has been developed in accordance with and is based on the Independent Financial Audit Act (IFAA), the International Code of Ethics for Professional Accountants (Including the International Standards on Independence) of the International Federation of Accountants (IFAC), International Standards on Auditing applicable in Bulgaria, Regulation (EU) 537/2014 of the European Union and the Council, as well as the additional independence requirements whenever this is necessary. The independence policy is part of the Internal Rules and is mandatory for all employees of AFA. The independence policy is easily accessible to the staff through our internal site. Further to the amendment to the Code of Ethics

(2018 issue), a review and supplement was made to the independence policy so that it be compliant with the amendments.

Prior to concluding an engagement contract, a **preliminary examination for acceptance of the engagement** is performed. One of the circumstances checked is whether the nature and the conditions for accepting the engagement would not lead to threats resulting from the presence of:

- (a) self-interest;
- (b) self-check;
- (c) advocacy;
- (d) familiarity;
- (e) intimidation.

It is also checked whether the requirements of Art. 53 and Art. 54 of the IFAA, and when required – Art. 67, have been complied with. The client (new or existing) acceptance form is obligatorily checked by a specially designated person who is not a member of the engagement team and reviews the documentation collected for acceptance of the client in question. A Registered Auditor and/or ACCA member or a member of a similar professional organization may act in the capacity as such person.

All partners and the members of the audit and consulting teams, the technical assistants and the subcontractors of AFA OOD sign, upon commencement of the audit season, an **Annual Independence Declaration** prepared in line with the list of clients for which an audit is planned and forthcoming. By this declaration, all employees confirm their observance of AFA OOD's independence policy and procedures. The annual declaration is signed once again upon completion of the audit season in the next year.

In addition to filling the annual declaration, every team member, when involved in an audit team and starting individual work under an engagement of a specific client, completes a **declaration stating whether he/she has knowledge of any circumstances that could compromise the independence with regard to this client** as well as that on the occurrence of new circumstances or change in circumstances relating to the application of the independence principle, he/she will inform the company, the engagement partner and the team leader. Independence declarations are also signed by team members at the date of the respective engagement completion in order to confirm that the independence requirements have been observed at the issue date of the auditor's report and there are no changes in the engagement-related circumstances.

Currently, the observance of the rules and requirements of the firm's independence policy is followed at different levels by: team leaders, engagement partners and the partner in charge of independence policy in the firm.

When defining the fees for an audit, assurance or related services engagements, the total fees generated from each client or client group for such an engagement should not represent a large proportion of firm's total fees and make it dependent on this client or client group.

Procedures have been developed on the observance of the independence requirements when providing non-audit services to clients with the objective to ensure that these services are permitted by the ISA, the Code of Ethics, the IFAA and Regulation No 537/2014. Independence assessment is made in the case of request for providing of non-audit services to audit clients and the decision whether to accept or reject a particular request is documented by a specific internal memo and approved by the partner in charge of independence. Special attention is given to providing non-audit services to public-interest entities with a view to the strict observance of the requirements set out in Art. 64 and 66 of the Independent Financial Audit Act. Prior to providing permitted services to public-interest entities, it is mandatory to request approval of the audit committee of the respective entity and to inform the CPOSA within the legally set term.

The audit teams strictly observe the established specific rules for communication with the audit committees of the public-interest entities and those charged with governance that are informed in detail about the observed independence requirements by the audit team, the Registered Auditors in charge of the audit engagements and the individuals in charge of quality control, as well as about the results of the performed audit.

The internal independence policy is reviewed annually in view of its update in line with the changes in the regulations and the International Code of Ethics for Professional Accountants. Besides the current control on the observance of the rules of the firm's independence policy, the compliance with the independence rules, the existence/non-existence of threats to independence as well as the applied measures to mitigate these threats are again reviewed on the completion of an engagement. In addition, when the internal business year for AFA is closed, an overall review and assessment is performed on the actual observance and the effects of company's independence procedures to current clients and engagements at partner and manager level, and respectively, by team and individual.

Internal review of the observance of independence requirements (Art. 62, paragraph 1 (7) of IFAA)

The practice, adopted by the company, includes an annual examination of the actual compliance with the independence requirements of firm's policy, including also for the last year, namely:

- Before accepting an engagement, a review has been performed of the Client Acceptance/Continuation Form and the Independence Memorandum by a specially designated person is not a member of the engagement team;
- Within the internal quality control review (on a sample basis) of particular engagements performed by an internal commission (controllers), part of the review procedures are specifically focused on the compliance with the independence requirements at engagement level. The inspection involves a review of the prepared internal documents related to independence (client acceptance, independence memorandum, declarations by the team, pricing, providing of other services, need in rotation, communication with the audit committees and those charged with governance, observance of the ethical principles, etc.);
- A separate check is performed for compliance with the independence requirements based on a sample of specific engagements by certain auditors;
- Annual examination and structural analysis are also performed with regard to the revenue earned by the company for the prior year (1 January 2020 31 December 2020) in two aspects: relative share of revenue from a company/group juxtaposed to the total revenue; relative share of the provided independent audit, review and related services juxtaposed to the total revenue for the respective audit client;
- The other services rendered (other than independent audit, review and related services) are examined from the perspective of their nature, existence of threats to independence and applied safeguards. The documentation prepared in relation to the other services rendered is examined. Review is made on the services provided to public-interest entities from the perspective of complying with the requirements of Art. 64 regarding forbidden services, existence of an approval by the audit committee, existence of a notification to CPOSA;
- A check-up is performed as to the observance of the requirement for filling the annual declarations by the members of the audit and consulting teams, the technical assistants and subcontractors of AFA OOD.

For the purpose of monitoring the precise observance of the above requirements and procedures and the timely improvement and update of the independence policy, a special partner in change has been assigned – Valia Iordanova.

The partners of AFA confirm that an internal review on the observance of the independence requirements by the firm and the audit teams.

DESCRIPTION OF THE POLICY APPLIED BY AFA OOD WITH REGARD TO TRAINING IN RELATION TO THE CONTINUING PROFESSIONAL DEVELOPMENT UNDER ART. 30 OF THE IFAA IN ACCORDANCE WITH ART. 62, PARAGRAPH 1 (8) OF THE IFAA

The policy of AFA OOD is entirely focused on providing best conditions and opportunities for professional development and growth of each employee. For this purpose, the firm stimulates all forms for improving the professional qualification and expanding the knowledge and skills of its employees. It covers the training expenses and finances the obtaining of the following qualifications:

- Certified Public Accountant;
- ACCA (Chartered Certified Accountant) at present, six of the employees of AFA
 OOD are registered students under the ACCA program;
- ICAEW (The Institute of Chartered Accountants in England and Wales) at present, ten of the employees of AFA OOD are registered students under the ACA (Associate Chartered Accountant) programme;
- CIA (Certified Internal Auditor) one member of the AFA audit team and two members of the other departments are certified internal auditors by the Institute of Internal Auditors Bulgaria (IIA Bulgaria);
- CISA (Certified Information Systems Auditor) two of our specialists are Certified Information Systems Auditors and members of the Information Systems Audit and Control Association (ISACA);
- CFA (Chartered Financial Analyst);
- Training in the International Bureau of Fiscal Documentation (IBFD);
- ACFE (Association of Certified Fraud Examiners).

AFA OOD organises and assumes the costs of training courses needed to maintain the respective qualification levels (licences).

Every year, the company prepares a staff training program intended to involve the colleagues from all levels at the Audit Department:

- At least once in a year (prior to the start of the audit season in the period September-October), a training course is organised on actual professional issues in the field of audit, accounting, taxes, trade, employment and insurance law, and other related fields and topics;
- AFA has the practice to invite renowned international and Bulgarian lecturers for particular training sessions in different fields of knowledge and practice (in the field of IFRS, audit, accounting, finance);
- Various additional forms of specialised training are organised in the course of the year in professional fields needed for their work;
- The audit assistants and junior specialists of the Audit Department are trained annually in the field of audit and accounting in order to systematise and expand their professional knowledge;
- CPAs/Registered Auditors attend also courses organised by ICPA with a view to meet the required hours required for training in organised seminars through ICPA;
- Various forms of foreign language training are also envisaged, if necessary, for the whole staff, including for professional terminology and translation;
- In relation to the COVID 19 pandemic, steps have been taken to organise online training and additional self-trainings.

For the purpose of enhancing the knowledge and the professional development of the staff, the following have been adopted in AFA OOD:

- A policy for training of junior specialists by more experienced specialists through the so called mentoring and coaching;
- Practice for electronic exchange of information on cases for improvement of sharing and introducing of good practices;
- Organisation of internal informal meetings and life discussions of cases, new areas and changes mostly in audit, accounting, taxes and law;
- Functioning of a system for current electronic information of the audit department and the other departments about the changes in IFRSs, ISAs and other related standards,

the accounting, tax, employment and social security legislation as well as the European legislation (directives and regulations).

Some of the training courses for 2020, organised by AFA OOD or ICPA involving the Certified Public Accountants are:

- 18-19.06.2020 Main aspects of the accounting for selected items and disclosures under IFRS organizer: ICPA;
- 22-23.06.2020 Financial reporting and audit for year 2020 in the conditions of the COVID-19 pandemic key aspects organizer: ICPA;
- 27-31.07.2020 Audit software organizer: AFA;
- 03-04.09.2020 and 14-15.09.2020 Establishing and maintaining a system for control over small and medium audit practices organizer: ICPA;
- 05-06.10.2020 Induction training for new auditors. Highlights of the audit methodology organizer: AFA;
- 07-08.10.2020 Practical training on audit items organizer: AFA;
- 09.10.2020 Cyber security organizer: AFA;
- 19-20.10.2020 Analysis of audit evidence to assess audit deviations organizer: ICPA;
- 29-30.10.2020 Current matters on applying measures against money laundering–organizer: ICPA;
- 16-17.11.2020 Practice of application of ICPA's MAMLA guidelines organizer: ICPA;
- 20.11.2020 Practical highlights and amendments to CITA and the accounting legislation– organizer: ICPA;
- 25.11. and 04.12.2020 Annual accounting and taxation closure for year 2020 and expected legislative amendments in 2021 organizer: Svrakov and Milev OOD and Primorska Audit Company OOD;
- 21-22.12.2020 Audit completion. Audit procedures and documentation. Amendments to audit standards workshop– organizer: ICPA;
- 22.12.2020 Main directions of the COVID-19 impact on financial statements organizer: ICPA;

The key partners and managers of AFA OOD carry out training courses of ICPA regional organisations. In 2020 they provided such courses to the following regional organisations:

- Training on IFRS (9, 15, 16) regional organizations in Burgas, Varna, Plovdiv, 3rd Sofia regional organization;
- Audit completion. Audit procedures and documentation. Amendments to audit standards – workshop – part I- regional organisations in Stara Zagora, Russe, Burgas, Varna.

The following employees took part as lecturers: Valia Iordanova, Yulia Ancheva, and Valentina Brankova.

Participation in a NAS workgroup at the ICPA learning and methodological board – Valia Iordanova, Nadia Viachka, and Yulia Ancheva.

Valia Iordanova is also a coordination methodologist of the working group on auditor's reports at the ICPA learning and methodological board.

Nadia Viachka was involved in the performance of the exams on audit, held by ICPA, as a member of the respective commission.

The Certified Public Accountants, working at AFA, participated in various forms of continuing training and cover the required minimum of hours. This is additionally followed by the partner in charge of training in the company – Valia Iordanova and by the CPA in charge of quality control – Nadia Viachka. In 2018, she performed the function of Chair of the Examination Committee.

Information about the basis of partners' remuneration in accordance with Art. 62, paragraph 1 (9) of the IFAA

The partners' remuneration is determined as follows:

- agreed monthly remuneration depending on the scope of assumed management and professional engagements;
- annual bonus based on the achieved results.

DESCRIPTION OF THE POLICY APPLIED BY AFA OOD FOR ROTATION OF THE RESPONSIBLE AUDITORS AND STAFF UNDER ART. 65 OF THE IFAA IN ACCORDANCE WITH ART. 62, PARAGRAPH 1 (10) OF THE IFAA

AFA OOD has established a policy for monitoring and compliance with the requirements of the Code of Ethics and IFAA about the rotation of the firm and the engagement partner and/or CPA – Registered Auditor regarding public-interest entities.

The rotation policy of AFA is in line with the requirements of Art. 65 of IFAA and paragraph 6 of the Transitional and Closing Provisions of IFAA.

A special table has been introduced to follow the rotation requirements whereby the years of appointment of AFA OOD, the CPA - Registered Auditor in charge of the engagement to a public-interest entity and individual in charge of quality control are being traced.

According to the Independence Policy of AFA OOD, the maximum term for audit of a public-interest entity is seven consecutive years from the date of appointment except for the cases under paragraph 6 of the Transitional and Closing Provisions of the IFAA (in this exception the engagement should be terminated at latest beginning from 17 June 2010, respectively 2023). After the expiry of this term, AFA may not execute engagements for statutory financial audit of this entity for a period of four years. The CPA - Registered Auditor in charge of the PIE engagement on behalf of the audit firm may perform the audit engagement for seven consecutive years, after which they may not hold this role for four years as from the date of withdrawal (until 28 February 2020 the maximum term for an auditor in charge was 4 consecutive years from the date of appointment of the audit firm).

Pursuant to an IFAA amendment, effective as from 28 February 2020, in case of joint statutory audit of PIE, the period for withdrawal of the Registered Auditor (AFA) may be extended from seven to a maximum of twelve years (the increase is by five years) if the Audit Committee recommended an extension and it was approved by the General Assembly of the respective company. Rotation of the individual performing independent review of work (quality control) under an engagement for audit of a public-interest entity shall be made after the expiry of the maximum term of seven consecutive years at the latest. Review is performed on an annual basis of the individuals – Registered Auditors who perform independent quality control review for PIEs to assess the need in rotation, including prior to the expiry of the maximum term.

Rotation of senior staff (team leaders) is also made when selecting the audit team for public-interest

entities after assessing the factors related to familiarity or self-interest threats or other similar (Regulation (EU) No 537/2014, Art. 17, paragraph 7).

According to AFA's Independence Policy, for the other audit engagement, the usual rotation of the auditor in charge is after 10 years of involvement in the engagement.

INFORMATION ABOUT THE NET SALES REVENUE OF AFA OOD, BROKEN DOWN BY CATEGORY IN ACCORDANCE WITH ART. 62, PARAGRAPH 1 (11) OF THE IFAA

The net sales revenue earned from services rendered by AFA OOD for 2020 is BGN 4,399 thousand and its break-down by category is as follows:

- statutory audit of annual financial statements, separate and consolidated, of publicinterest entities and undertakings belonging to a group with a parent being a publicinterest entity – BGN 1,332 thousand
- statutory audit of annual financial statements, separate and consolidated, of other entities
 BGN 1,567 thousand
- permitted services, other than audit, provided to the audited entities BGN 308 thousand, including:
 - voluntary audit of annual financial statements BGN 94 thousand
 - audit services to components for the purpose of group financial audit audit of consolidation reporting packages, review of consolidation packages and work for group auditors BGN 50 thousand
 - performance of engagements other than financial audit required by law from a registered auditor (agreed-upon procedures) BGN 156 thousand
 - agreed-upon procedures BGN 5 thousand
 - other BGN 3 thousand.
- permitted services, other than audit, provided to other entities BGN 1,192 thousand, including

- revenue from performance of engagements other than financial audit required by law from a registered auditor (agreed-upon procedures for other clients) – BGN 78 thousand

Revenue earned from audit of financial statements totals BGN 2,993 thousand (68%) while that from statutory audit of financial statements amounts to BGN 2,899 thousand (65.9%). The revenue from financial audit, from the performance of engagements other than financial audit required by law from a registered auditor, and the revenue from performance of audit services to components for the purposes of group financial audit amount to a total of BGN 3,277 thousand (74.49%), whereby AFA OOD complies with the requirements of Art. 7, paragraph 3 in relation to § 1, pt.13 and pt. 22 of the Supplementary Provisions of IFAA.

Revenue from permitted services provided to audited companies by the related party AFA Consultants – BGN 200 thousand, of which:

- revenue from services provided by the registered audited to public-interest entities audited thereby and companies from a group where the parent is a public-interest entity BGN 23 thousand.
- Revenue from services provided to other entities audited by the registered auditor BGN 177 thousand.

Information regarding the net sales revenue of all network members that performed operations in the country over the year, pursuant to art. 62, ara 1, item 12 of IFAA

AFA OOD is not a member of an audit network. The services granted to audited entities by the related party AFA Consultants OOD are presented in the previous section of this report.

OUR MISSIONS AND VALUES

AFA is one of the leading audit firms in the country. Our audit approach and methodology have been developed based on the best practices and standards in the field of audit.

We are independent in our opinion, but also open, sincere and accurate towards our clients. Our team pursues the ethical standards in audits, assurance engagements and related services – to the client, to the professional community and to the general public.

Our values are:

- independence of opinion and position we are only guided by the professional standards, ethical and statutory requirements for performing audits, assurance engagements and related services. We comply with the fundamental principles integrity, objectivity, professional competence and due care, confidentiality, and professional conduct;
- innovation and experience we combine the long experience of partners and leading specialists with the innovative spirit of our young colleagues;
- consistency in acquiring in-depth knowledge and expertise in the field of IFRS, NAS, audit, finance, taxation, and other areas the systematic training of our specialists include both acquiring theoretical knowledge and practical training and sharing the experience gained in our fields of work;
- quality, efficiency and timeliness in the dynamic economic environment that we work in, timeliness and efficiency are essential, and the quality performance of the audits performed is key to the auditor's reports issued by us;
- creativity we generate new ideas and improve the methodology applied;
- team work and constructive communication a guarantee for long-term collaboration;
- handover of knowledge and skills this is the most valuable thing in our team! The professional building of each employee requires devotion and patience which we not only possess, but also apply in our day—to-day work;
- timely communication with the client's management and those charged with governance regarding all material findings and problematic issues in the audit or respective engagement.

WORK IN THE CONDITIONS OF THE COVID-19 PANDEMIC

After the state of emergency was declared on 13 March 2020 in relation to the COVID-19 pandemic, AFA's management took measures to organize work in a way that protects the health of employees, in the meanwhile ensuring that all engagements are performed in accordance with

the applicable standards and within the statutory/contracted terms. These measures can be summarised, as follows:

- Overall strategy in relation to COVID-19 prepared, approved and presented to employees;
- Establishing a group chaired by the employee holding the position of Human Resources and Administration Manager, responsible for continuous monitoring of the pandemic situation and proposing preventive and subsequent actions and taking all necessary actions to ensure business continuity. The group has a control function over compliance with the rules established. The Human Resources and Administration Manager also maintains communication with the Occupational Health Service servicing the company, for the purpose of taking adequate measures and finding appropriate solutions for prevention at each stage of the pandemic.
- Introducing flexible work organization at the office and remote work in accordance with the necessary prevention measures.

Valia Iordanova

General Manager

Legal Representative

28 April 2021